

This Privacy Policy governs the manner by which Green Qube and Green Qube collects, uses, maintains and discloses information collected from users (each, a "<u>User</u>") of the www.GreenQube.com website ("<u>Site</u>"). This privacy policy applies to the Site and all products and services offered by Green Qube (collectively, the Green Qube "<u>Platforms</u>") and is incorporated by reference into Green Qube's Order for Services and Master Service Agreement.

Personal identification information

We may collect personal identifying information from Users in a variety of ways, including, but not limited to, when Users visit or use the amenities available through our Platforms. Users may be asked for, as appropriate, name, email, and address on our Platforms. Users will not be asked for financial information or methods of payment online by Green Qube. Users may also visit our Site anonymously. We will collect personal identifying information from Users only if they voluntarily submit such information to us. Users can always refuse to supply personally identifying information, except that it may prevent them from utilizing the features on our Site.

Non-personal identifying information

We may collect non-personal identifying information about Users whenever they interact with our Platforms. Nonpersonal identifying information may include the browser name, the type of computer and technical information about the Users means of connection to our Platforms, such as the operating system and the Internet service utilized and other similar information.

Web browser cookies

Our Platforms may use "cookies" to enhance User experience. Each User's web browser places cookies on the hard drive for record-keeping purposes and sometimes to track information about them. An user may choose to set a web browser to refuse cookies, or to alert the User when cookies are being sent.

Green Qube only uses temporary, session cookies, which are strictly necessary for the Site to function. A session starts when you open the Site and ends when you close browser window. Session cookies contain information that is stored in a temporary memory location by Green Qube, but it is deleted after you close the application or browser window.

To learn more about ad choices, or to opt out of interest-based advertising with non-affiliated third-party sites, please consider the following: (a) visit "Your Ad Choices" powered by the Digital Advertising Alliance or through the Network Advertising Initiative's Opt-Out Tool through your preferred internet search engine; (b) Disable third-party cookies through your internet browser's settings; and/or (c) You may also visit the individual sites for additional information on their data and privacy practices and opt-out options. <u>Please note:</u> If you delete cookies, buy a new device, or access our website from a different device, login under a different screen name, or change web browsers, you will need to opt out again.

How we use collected information

Green Qube uses the Users personal information that it collects for the following purposes:

- **To personalize user experience.** We may use information in the aggregate to understand how our Users, as a group, use the services and resources available through our Platforms.
- **To improve our Site.** We continually strive to improve our Site offerings based on the information and feedback we receive from you.
- **To improve customer service.** Your information helps us to more effectively respond to your customer service requests and support needs.
- **To process transactions.** We may use the information Users provide about themselves requesting services or resources through our Platforms. We do not share this information with outside parties except to the extent necessary to provide the service.

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• To send periodic emails. The email address Users provide for order processing, will only be used to send them information and updates pertaining to that individual's specific request. It may also be used to respond to inquiries, and/or other requests or questions. If an User decides to opt-in to our mailing list, he/she/they will receive emails that may include company news, updates, related product or service information, etc. If at any time the User would like to unsubscribe from receiving future emails, we include detailed unsubscribe instructions at the bottom of each email.

How we protect your information

Green Qube endeavors to protect User information with commercially reasonable storage, processing, and security practices. However, Green Qube cannot guarantee that any User's personal information is ever impervious to unauthorized access, disclosure, or destruction. Therefore, and despite its efforts to maintain data security, Green Qube disclaims any and all guarantees, warranties, or representations, express or implied, that any personal identifying information provided to Green Qube is, was, or will be 100% secure from any form of unauthorized disclosure, access, destruction, or transfer.

Sharing your personal information

We do not sell or trade Users' personal identifying information to others. We may share generic aggregated demographic information, not linked to any individual user's personal identifying information with our business partners, trusted affiliates and advertisers for the purposes outlined above. We may use third party service providers to help us operate our business and the Site or administer activities on our behalf, such as sending out newsletters or surveys.

Third party websites

Users may find advertising or other content on our Site that link to the sites and services of our partners, suppliers, advertisers, sponsors, licensers and other third parties. We do not control the content or links that appear on these sites and are not responsible for the practices employed by websites linked to or from our Site. In addition, these sites or services, including their content and links, may be constantly changing. These sites and services may have their own privacy policies and customer service policies. Browsing and interaction on any other website, including websites which have a link to our Site, is subject to that website's own terms and policies.

We may provide links to non-affiliated third-party sites, such as technology companies. If you follow links to sites not affiliated with, or controlled by Green Qube, you should review their privacy and security policies and other terms and conditions, as they may be different from those on Green Qube's website. Green Qube does not guarantee and is not responsible for the privacy or security of these sites, including the accuracy, completeness or reliability of their information.

Social Media

Green Qube may engage with you on social media platforms such as Facebook[®], X[®], YouTube[®] and LinkedIn[®]. Any content that you post on social media platforms, such as pictures, information, opinions, or other personal information, which you make available to other participants on these platforms is subject to the Terms of Use and Privacy Policies of those respective platforms. Please review those Terms and Use and Privacy Policies, as Green Qube has no control over them.

We may allow social share buttons on our sites that enable users to easily share information on social media platforms. The non-affiliated third parties that own these widgets may have access to information about your internet browsing where these widgets are placed.

Changes to this privacy policy

Green Qube has the discretion to update this privacy policy at any time. When we do, we will revise the updated date

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at the bottom of this page. We encourage Users to frequently check this page for any changes to stay informed about how we are helping to protect the personal information we collect. You acknowledge and agree that it is your responsibility to review this privacy policy periodically.

Your acceptance of these terms

By engaging with and using Green Qube's Platforms, you signify your acceptance of this policy. Your continued use of these Platforms following the posting of changes to this policy will further be deemed your acceptance of those changes.

Your Rights

You have the following rights regarding any Personal Information that we collected from you within 12 months preceding your request to exercise these rights, free of charge:

- Learn the Personal Information about you that we collected.
- Learn the sources from which the Personal Information was collected.
- Learn the purpose for collecting Personal Information about you.
- Request we correct inaccurate Personal Information that we maintain about you.
- Request we delete Personal Information we collected from you, absent any legally acceptable exceptions.
- Be free from unlawful discrimination for exercising your rights herein.

Please note that requests for specific pieces of Personal Information will require additional information to verify your identity. For individuals submitting a request on behalf of another person, we may require proof of authorization and verification of identity directly from the person for whom the request is made. For a company or organization submitting a request on behalf of another person, we may require proof of authorization from the individual such as a power of attorney and verification of identity directly from the person for whom the person for whom the request is made.

In some instances, we may not be able to honor your request. For example, we will not honor your request if we cannot verify your identity or if we cannot verify that you have the authority to make a request on behalf of another individual. Additionally, we will not honor your request where an exception applies, such as where the disclosure of Personal Information would adversely affect the rights and freedoms of another person. We will advise you in our response if we are not able to honor your request.

We will work to process all verified requests within 45 days. If we need an extension for up to an additional 45 days in order to process your request, we will provide you with an explanation for the delay.

Contacting Us

If you have any questions about this Privacy Policy, the practices of this site, or your dealings with this site, please contact us at: <u>info@greenqube.com</u>.